



Privacy Policy

Effective Date: June 1, 2023

Website: www.skyline-one.com

Entity: Skyline One LLC

1. Introduction

Skyline One LLC (“Company”, “we”, “our”, or “us”) values your privacy and is committed to protecting your personal data. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website www.skyline-one.com (the “Website”), in compliance with **UAE Federal Decree-Law No. 45 of 2021 on the Protection of Personal Data (PDPL)** and other applicable laws.

By using our Website, you agree to the terms of this Privacy Policy.

2. Information We Collect

We may collect the following categories of personal data:

a. Directly from You:

- Name
- Email address
- Phone number
- Company name
- Any information you submit through forms or contact pages

b. Automatically Collected Information:

- IP address
- Browser type and version
- Device type
- Location data (approximate)
- Website usage and analytics data (via cookies or similar technologies)



c. From Third Parties:

- Publicly available sources
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3. Purpose of Use

We process your personal data for the following purposes:

- To respond to your inquiries and provide customer support
 - To provide and improve our services and Website functionality
 - To personalize user experience and marketing communications
 - For website analytics and performance monitoring
 - To ensure legal compliance and exercise legal rights
 - To send you updates, promotional materials, and service-related information (with your consent)
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4. Legal Basis for Processing

We process your personal data based on one or more of the following legal grounds, as permitted under the UAE PDPL:

- Your consent
 - Performance of a contract
 - Compliance with a legal obligation
 - Legitimate interest of the Company (e.g., marketing, service improvement)
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5. Disclosure of Information

We may disclose your personal data to:

a. Third-party service providers

who assist with website hosting, analytics, communication, and related services (under data protection agreements).

b. Legal and regulatory authorities

when required to comply with legal obligations or respond to lawful requests.

c. Business transfers

in the event of a merger, acquisition, or sale of assets, your data may be transferred as part of the transaction.



d. Other third parties

only with your explicit consent or when legally required.

6. Cross-Border Data Transfers

Where personal data is transferred outside the UAE, we ensure that appropriate safeguards are in place in accordance with the UAE PDPL, such as ensuring that the receiving country has an adequate level of data protection or obtaining your explicit consent.

7. Data Retention

We retain your personal data only as long as necessary to fulfill the purposes outlined in this Privacy Policy, and in accordance with legal and regulatory requirements.

8. Security Measures

We adopt reasonable technical and organizational measures to safeguard your personal data from unauthorized access, loss, misuse, or alteration. These include:

- Encrypted communications (SSL)
- Access controls and authentication mechanisms
- Secure data storage systems

However, no method of transmission over the internet is 100% secure, and we cannot guarantee absolute security.

9. Your Rights

Subject to applicable UAE law, you have the following rights:

- **Access:** You may request a copy of your personal data.
 - **Correction:** You may request correction of inaccurate or incomplete data.
 - **Erasure:** You may request deletion of your data under certain conditions.
 - **Objection:** You may object to certain types of data processing.
 - **Data Portability:** You may request the transfer of your data to another entity.
 - **Withdrawal of Consent:** You may withdraw your consent at any time.
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To exercise any of these rights, contact us at info@skyline-one.com.

10. Cookies and Tracking Technologies

Our Website may use cookies or similar technologies to enhance your experience. You can control the use of cookies through your browser settings. For more information, see our **Cookie Policy** below.

11. Third-Party Links

Our Website may contain links to third-party websites. We are not responsible for the privacy practices or content of such sites. We encourage you to read the privacy policies of every website you visit.

12. Children's Privacy

Our Website is not directed to children under the age of 18. We do not knowingly collect personal data from children. If you believe we have collected data from a child, please contact us immediately.

13. Changes to This Policy

We may update this Privacy Policy from time to time. When we do, we will revise the "Effective Date" at the top of this page. We encourage you to review this page periodically.

14. Contact Us

If you have questions or concerns about this Privacy Policy or how we handle your personal data, please contact:

Skyline One

Address: SHAMS Business Center, Sharjah Media City Zone (SHAMS), Sharjah, UAE

Email: info@skyline-one.com

Phone: TBC



Cookie Policy

Effective Date: June 1, 2023

Website: www.skyline-one.com

1. Introduction

This Cookie Policy explains how **Skyline One** (“Company”, “we”, “us”, or “our”) uses cookies and similar technologies on our website www.skyline-one.com (the “Website”). This policy forms part of our [Privacy Policy](#) (see above) and applies when you access or use our Website.

By continuing to browse our Website, you agree to the use of cookies in accordance with this policy unless you choose to disable them through your browser or cookie settings.

2. What Are Cookies?

Cookies are small text files stored on your device (computer, tablet, smartphone) when you visit a website. They help recognize your device, store preferences, and enhance your user experience.

Cookies may be:

- **First-party cookies** – set by the website you are visiting.
 - **Third-party cookies** – set by third-party services we use (e.g., Google Analytics).
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3. Types of Cookies We Use

We use the following categories of cookies on our Website:

a. Strictly Necessary Cookies

These cookies are essential for the operation of the Website. They enable core functions such as security, network management, and accessibility.

- **Examples:** User session management, form security
- **Consent required:** No

b. Functional Cookies



These cookies allow the Website to remember your preferences and provide enhanced features.

- **Examples:** Language selection, remembered login
- **Consent required:** Yes

c. Performance and Analytics Cookies

These cookies help us understand how users interact with our Website, so we can improve its performance.

- **Examples:** Google Analytics
- **Consent required:** Yes

d. Marketing and Targeting Cookies

These cookies track your browsing habits to show relevant ads or offers and measure the effectiveness of our marketing campaigns.

- **Examples:** Facebook Pixel, Google Ads Remarketing
- **Consent required:** Yes

4. How We Use Cookies

We use cookies to:

- Ensure the Website functions properly
- Improve website performance and user experience
- Understand visitor behavior and traffic patterns
- Deliver targeted advertising (with your consent)

5. How to Manage Cookies

You can manage or disable cookies in the following ways:

- By adjusting your browser settings:
 - Google Chrome: Settings > Privacy and Security > Cookies
 - Safari: Preferences > Privacy
 - Firefox: Options > Privacy & Security
- By clicking **“Cookie Settings”** on our Website to update preferences



Please note that disabling certain cookies may affect the functionality of the Website.

6. Retention of Cookie Data

We retain cookie data only for as long as necessary for the purposes stated. Retention periods vary depending on the cookie type and the third-party provider involved.

7. Third-Party Cookies

We may allow third-party services to place cookies on our Website. These parties may include:

- Google Analytics
- Facebook Pixel

Please refer to their respective privacy and cookie policies for more information.

8. Changes to This Cookie Policy

We may update this Cookie Policy to reflect changes in technology, legislation, or our practices. Any updates will be posted on this page with the revised “Effective Date.”

9. Contact Us

For questions about this Cookie Policy or your personal data, please contact us at:

Skyline One

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Email: info@skyline-one.com

Phone: TBC